

Creating Solution

In solution management section Super Admin will create and manage default and new solution for different facilities.

Further you can add the previously created page in solution list.



Also various type of solutions can be added in different forms i.e.

1. Anakage solution exe.
2. doc
3. PDF
4. Web page
5. Anakage self help pages
6. Searchable links



Every solution has to be assigned under a Category and Sub category

Creating Category and Sub category of Solution

Creating category and sub category helps to organize different solutions. To create category, go to add category and fill the essentials and save.

CREATE CATEGORY

Name * trial

Description trial

Sequence * 0

Icon style * fa fa-podcast

Background Color * #FFFFFF

Text Color * #E40000

Tool-tip

Publish YES

Name * trial

Description trial

Sequence * 0

Icon style * fa fa-podcast

Background Color * #FFFFFF

Text Color * #E40000

Tool-tip

Publish YES

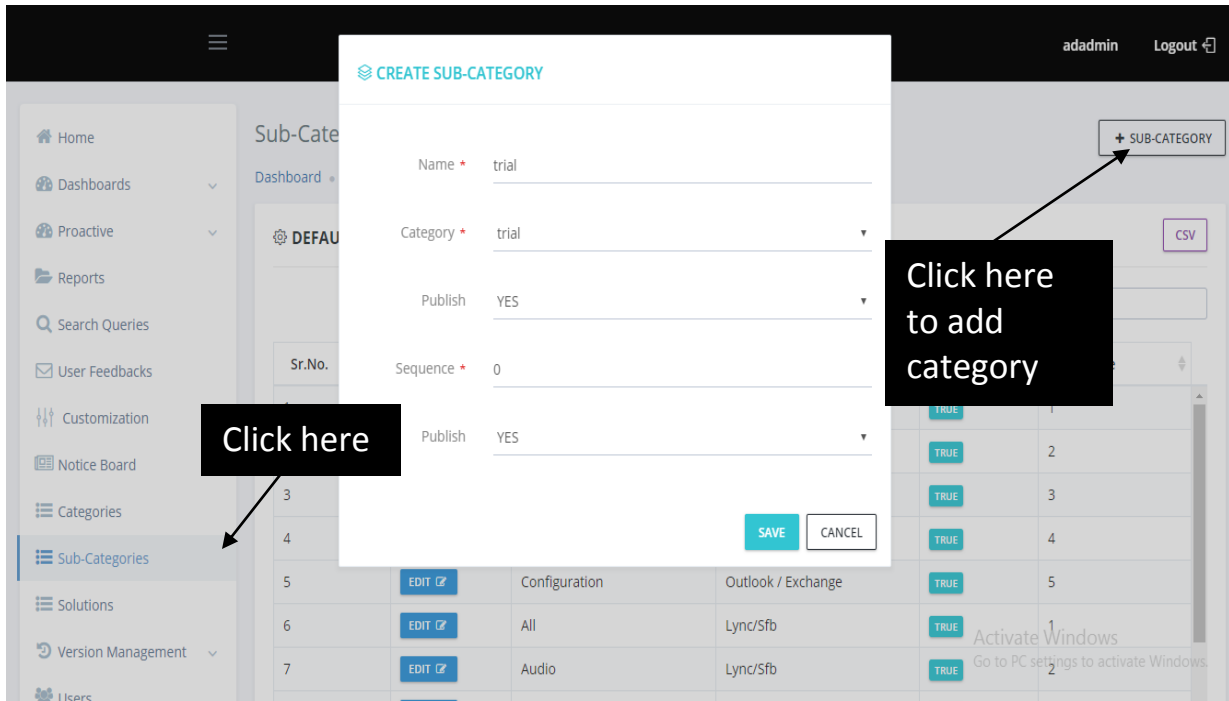
Click here

Click here to add category

SAVE CANCEL

Sr.No.	Text Color	Tool-tip	Active
1	#E40000		TRUE
2	#E40000		TRUE
3	#E40000		TRUE
4	#E40000		TRUE
5	#E40000		TRUE

Add subcategory under the category.



Creating Solution

Go to solution, select solution type (it can be Anakage solution exe,.doc,.pdf,webpage,anakage self help pages or searchable link). To add previously created page as a solution, first select the solution as 'Anakage Self Help pages' then select the page name,category,subcategory and facility and save.

Creating Solution

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Further you can add the previously created page in solution list.



To add the page to solution list, go to 'Solutions'

Sr.No.	Action	Name	Description
2	COPY	Clean up java cache files	This solution helps to clean java cache files.
3	COPY	Clear User Temp Files	This solution helps to clean user temp files.
4	COPY	Remove cached login credentials from system	Guides you to check if there is any password saved in w... ... by deleting files in terr
5	COPY	Remove cached login credentials from system	Guides you to check if there is any password saved in w...
6	COPY	Problem in moving/ dragging cells	Problem in moving/ dragging cells.
7	COPY	Problem sending Command to the program in Excel	Error : There was a problem sending command to the p...

CREATE SOLUTION

Name* trial

Description* trial

Solution Type* Anakage Solution (exe)

File

- Anakage Solution (exe)
- Microsoft Word (doc)
- Adobe PDF (pdf)
- Web Page (http://)
- Anakage Self Help Pages
- Searchable Links Only

Solution Number*

Category* Approval Workflow

Sub Category* All

+ SOLUTION

CSV

Search:

description

solution helps to clean java cache files.

solution helps to clean user temp files.

solution frees up disk space by deleting files in tem

es you to check if there is any password saved in w

lem in moving/ dragging cells.

: There was a problem sending command to the p

Add solution, define facility, type of solution and add the page name and save.

Home

Solution M

Dashboard + Solutions

DEFAULT SOLUTIONS

CSV

Search:

Sr.No.	Action	Name	Description
4	COPY	Clean up java cache files	This solution helps to clean java cache files.
5	COPY	Clear User Temp Files	This solution helps to clean user temp files.
6	COPY	Free up Disk space	This solution frees up disk space by deleting files in tem
7	COPY	Remove cached login credentials from system	Guides you to check if there is any password saved in w
8	COPY	Problem in moving/ dragging cells	Problem in moving/ dragging cells.
9	COPY	Problem sending Command to the program in Excel	Error : There was a problem sending command to the p

versalanakage.co.in/solr

To check the solution, click on 'Home'.

