anakage.

75% reduction in training and onboarding time through automated intelligence

A leading German appliance and automotive manufacturer achieved remarkable results by leveraging live data validation, reducing application errors, and optimizing their operations. This transformative approach reduced onboarding time, with zero errors, and the cost and effort spent on retraining.

CLIENT'S SITUATION

In our client's situation, a lot of time was spent on validating the values that got populated from the invoices. Invoice details were initially captured using Optical Character Recognition (OCR) technology. However, further validation of data from OCR was done manually by users, which made them susceptible to making errors. This led to an increase in usage errors and required significant validation efforts. The client sought a more efficient and accurate solution to streamline their invoice processing and reduce error rates.

THE SOLUTION

After implementing Anakage Cobot's live validation feature, potential values for errored fields were displayed as users interacted with the software, reducing usage errors and boosting confidence during onboarding. The analytics dashboard provided contextual insights, enabling informed decisions for heightened productivity and fewer errors. Notably, on-screen validation and suggestions led to an 75% reduction in employee onboarding time.

RESULT

Our product revolutionized the application training and onboarding process. Integrating Anakage Intelligent CoBot, offered live validation, and prevented future errors. Actionable insights streamlined complex tasks, increasing productivity and reducing support requests. With Anakage, training became smoother, and new users grasped functionalities faster. Continuous optimization led to a user-friendly and efficient software environment. Additionally, onboarding time was reduced from 2 months to 2 weeks.

75% REDUCTION IN COST AND EFFORT ON RETRAINING

THE RISK OF ERRORS REDUCED EVEN WITH NEW EMPLOYEES

ONBOARDING TIME REDUCED FROM 2 MONTHS TO 2 WEEKS